



To our dear patients Placentia Oral Surgery,

We are writing to you to review the measures that we have taken to ensure both your and our safety during these unpredictable and trying times as we come to grips with the implications of the coronavirus. Please review the following measures that we strictly follow:

1. Our entire staff has been extensively trained in the **Universal Precaution** protocols as outlined by the US Department of Labor's Occupational Safety and Health Administration (OSHA).
  - a. Universal precautions is an approach to infection control to treat all human blood and certain human body fluids (including saliva in dental procedures) as if they were known to be infectious for HIV, HBV and other bloodborne pathogens.
  - b. We use gloves, masks, and gowns to prevent any exposure to such body fluids. Gloves and masks are always changed between patients.
  - c. Hand-washing and use of hospital-grade antiseptic hand sanitizers are always performed between patients.
2. We use engineering and work practice controls to limit exposure by strictly adhering to the **Center for Disease Control (CDC) protocols**.
  - i. A surface disinfectant is always used in between patients to wipe down all surfaces that may come in contact with patients. This disinfectant will inactivate all viruses, is tuberculocidal, and kills all bacteria.
  - ii. All of our instruments are sterilized via a high pressure, high heat and steam M11 Autoclave sterilizer. This sterilizer is also tested and monitored professionally on a weekly basis.
3. Our facilities are maintained by a professional health care facility maintenance company that is trained to use healthcare-appropriate cleaning agents and products to ensure the most sanitary environment.
4. All staff members that are ill are required to stay home until completely recovered.

As our patient, if you are experiencing symptoms of acute respiratory illness, fever, or other symptoms that are consistent with the flu then we ask that you stay home until you have completely recovered. If you already have an appointment scheduled and need to cancel it then please notify us by phone (714-985-9690) as soon as possible!

We sincerely hope that all of you will be able to avoid any illness and will stay healthy as we all weather this storm together. Please exercise all personal safety precautions and educate yourself about the coronavirus by visiting the CDC website at <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>. We are so thankful for all of you and we are honored to be your dental care providers. Please contact us if you have any questions or concerns and we will be happy to address them.

Sincerely,

Placentia Oral Surgery